

### **Example HIPPY-Specific Risk Assessment**

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To comply with the HIPPY Sublicence and the Annual Statement of Safeguarding Compliance, all providers must develop and keep updated, a **HIPPY-Specific Risk Assessment**. Its purpose is to assist in identifying, assessing, managing, evaluating and reviewing potential risks associated with the operation of the HIPPY program. Under the HIPPY Sublicence and Funding Agreement, Providers must:

"... prepare, implement and maintain during the Term a HIPPY Project Risk Assessment and Management Plan that addresses compliance with the HIPPY Program Requirements, this agreement and the HIPPY Manual, safeguarding children and vulnerable people, a Safe Home Visiting Policy and responses to Critical Incidents to the satisfaction of HIPPY Australia, and must update the Risk Assessment and Management Plan as required by HIPPY Australia on request. This must be provided to HIPPY Australia on request."

The HIPPY-Specific Risk Assessment may be a standalone document or form a section of a larger organisational assessment.

The sample information tabled below is only a general guide and Providers are responsible for considering the risks specific to their organisation.

#### **General considerations**

When considering your HIPPY-Specific Risk Assessment, it is important to think about program-specific risks. These risks can relate to the physical environments such as places of work as well as shared spaces as well as online environments which can include applications used in the workplace as well as phones, websites, and social media. When creating or updating a risk assessment it is important to:

- Consult to collect perspectives from a wide range of people
- Identify and analyse the risk (think about program activities, your participants, and people likely to engage with the program among other things)
- prepare and implement a risk management plan

It is recommended that risk management plans are reviewed annually, as well as in response to incidents or emerging risks.

# Example HIPPY-Specific Program Risk Assessment

Risk	Likelihood	Risk Rating	Risk Causes	Mitigation Strategies	Consequences	Additional Actions
Online (social media)	Possible	Medium  A basic sa	<ul> <li>Sharing of sensitive information</li> <li>Lack of privacy settings</li> </ul>	<ul> <li>Set clear social media usage policies</li> <li>Implement privacy settings on accounts</li> <li>Appropriate permission or consent forms completed before taking or using photography, video or audio of participants</li> <li>and the Additional Actions above</li> </ul>	<ul> <li>Damage to reputation</li> <li>Legal ramifications</li> </ul>	<ul> <li>Review and update staff induction and orientation process</li> <li>Implement annual staff training on social media and consent process</li> </ul>
Home visits (family violence, abuse)	Possible	High	<ul> <li>Unsafe home environments</li> <li>Psychological stress</li> <li>Risk of violence or abuse</li> </ul>	<ul> <li>Conduct thorough risk assessments before visits</li> <li>Staff trained in mandatory reporting Have clear safety protocols</li> <li>Have alternative meeting places available</li> </ul>	Harm to staff or children	<ul> <li>Regular debriefing and support for staff after visits</li> </ul>
Tutor recruitment	Possible	Low	<ul> <li>Lack of suitable candidates</li> <li>High competition from other employers</li> </ul>	<ul> <li>Regularly communicate         the opportunity to         become a HIPPY tutor</li> <li>Register interest from         potential candidates</li> </ul>	<ul> <li>Delay in program         delivery</li> <li>Reduced quality of         service</li> <li>Not meeting sublicence         requirement</li> </ul>	<ul> <li>Hold information sessions</li> </ul>
Equipment	Unlikely	Low	<ul> <li>Poor maintenance or failure of equipment</li> </ul>	Set up a regular     maintenance schedule	Injuries or accidents	<ul> <li>Allocate resources for regular upkeep and</li> </ul>

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Risk	Likelihood	Risk Rating	Risk Causes	Mitigation Strategies	Consequences	Additional Actions
(maintenance and cleaning)				<ul> <li>Inspect equipment         before each use</li> <li>Keep a record of all         maintenance activities</li> <li>Adequately fix or safely         dispose of faulty         equipment</li> </ul>		ensure backup equipment is available
Working With Children Checks (WWCC) or Blue Card in Qld	Possible	High	<ul> <li>Failure to process         WWCC on time</li> <li>Staff with unfit         background employed</li> </ul>	<ul> <li>Ensure that all staff have valid WWCC before working with children check</li> <li>Ensure contractors and guest speakers have a current WWCC</li> <li>Monitor and renew WWCCs regularly</li> </ul>	<ul> <li>Harm to children</li> <li>Legal consequences</li> <li>Reputational damage</li> </ul>	<ul> <li>Implement automatic reminders for staff to renew WWCCs before expiration</li> </ul>
Nationally Coordinated Criminal History Checks (NCCHC)	Possible	High	<ul> <li>Delays in clearance</li> <li>Staff with unfit background employed</li> </ul>	<ul> <li>Ensure timely completion of NPC</li> <li>Use reliable, up-to-date screening systems</li> <li>Maintain a record of checks for all staff and volunteers</li> </ul>	<ul> <li>Harm to children</li> <li>Legal consequences</li> <li>Reputational damage</li> </ul>	<ul> <li>Regular checks and updates of background screening processes</li> </ul>
Shared public/community spaces	Possible	Medium	<ul> <li>Interactions with the public</li> <li>Use of public facilities/toilets</li> </ul>	<ul><li>Risk assessment for specific venues</li><li>Adequate staffing</li></ul>	Safety concerns	<ul> <li>Establish a venue safety checklist and regular inspections of event locations</li> </ul>
HIPPY Gatherings/Events	Possible	Medium	<ul> <li>Site specific risks such as nearby roads, fire exits, fencing.</li> <li>Accessibility considerations such as</li> </ul>	<ul> <li>Conduct risk assessment before gathering or event</li> </ul>	Harm to participants	Staff trained in First Aid

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Risk	Likelihood	od Risk Rating	Risk Causes	Mitigation Strategies	Consequences	Additional Actions	
			multiple entries and ramps  • Emergency procedures clearly communicated	<ul> <li>Adequate staffing for number of children present</li> <li>Access to First Aid equipment</li> </ul>			
Reference checks	Unlikely	High	<ul> <li>Inaccurate or incomplete references</li> </ul>	<ul> <li>Require multiple references</li> <li>Verify references with previous employers</li> </ul>	Unsuitable staff	<ul> <li>Implement a comprehensive reference-checking process</li> </ul>	
Record keeping and reporting to HIPPY	Possible	Medium	<ul> <li>Mismanagement or loss of data</li> <li>Incomplete or inaccurate reporting</li> </ul>	<ul> <li>Develop a centralised record-keeping system</li> <li>Train staff on correct reporting procedures</li> <li>Regularly review and audit records</li> </ul>	<ul><li>Compliance issues</li><li>Delays in funding</li></ul>	<ul> <li>Introduce periodic internal audits of record-keeping and reporting practices</li> </ul>	
Family recruitment and retention	Unlikely	Low	<ul> <li>Low engagement from families</li> <li>Lack of incentives or support</li> </ul>	<ul> <li>Feedback and complaints policy and procedure</li> <li>Use HIPPY development plan to review areas of improvement</li> <li>Create supportive family environment</li> </ul>	<ul> <li>Low program         participation</li> <li>Negative feedback from         families</li> <li>Failure to meet contract         targets</li> </ul>	<ul> <li>Survey families to understand barriers to engagement</li> </ul>	
Staff recruitment and retention	Unlikely	Medium	<ul> <li>High turnover</li> <li>Lack of engagement from potential candidates</li> </ul>	<ul> <li>Strengthen staff recruitment initiatives</li> <li>Offer professional development opportunities</li> </ul>	<ul><li>Reduced staff capacity</li><li>Program disruptions</li></ul>	<ul> <li>Develop retention programs and mentorship opportunities for staff</li> </ul>	
Fraud	Unlikely	High	<ul><li>Inadequate financial controls</li><li>Lack of oversight in budgeting</li></ul>	<ul> <li>Implement stronger financial controls</li> </ul>	<ul><li>Loss of funds</li><li>Legal repercussions</li></ul>	<ul> <li>Establish a fraud awareness program for all staff and conduct</li> </ul>	

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Risk	Likelihood	Risk Rating	Risk Causes	Mitigation Strategies	Consequences	Additional Actions	
				<ul> <li>Conduct regular audits and checks on financial transactions</li> </ul>		more frequent financial reviews	
Privacy	Possible	Medium	<ul> <li>Inadequate handling of personal data</li> <li>Breach of confidentiality</li> </ul>	<ul> <li>Strengthen privacy protocols</li> <li>Regular staff training on data protection</li> <li>Implement secure storage for sensitive data</li> </ul>	<ul><li>Breach of privacy</li><li>Reputational damage</li><li>Legal consequences</li></ul>	<ul> <li>Conduct regular privacy audits</li> <li>Stay up-to-date with data protection laws and regulations</li> </ul>	
Financial	Unlikely	High	<ul> <li>Inadequate financial planning</li> <li>Insufficient budgeting or allocation</li> </ul>	<ul> <li>Implement strict         budgeting controls</li> <li>Regularly review         financial status and         projections         Implement an         emergency financial         contingency plan</li> </ul>	<ul> <li>Program disruption</li> <li>Inability to meet funding requirements</li> </ul>	<ul> <li>Conduct quarterly financial reviews</li> <li>Training on budgeting and financial best practices</li> </ul>	

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### **Sample Risk Rating Matrix**

Risk Rating Matrix								
		Consequence						
		1: Low	2: Minor	3: Moderate	4: Major	5: Severe		
Likelihood	Almost Certain	Medium	High	High	Extreme	Extreme		
	Likely	Medium	Medium	High	Extreme	Extreme		
	Possible	Low	Medium	Medium	High	Extreme		
	Unlikely	Low	Low	Medium	Medium	High		
	Rare	Low	Low	Low	Medium	Medium		

### **Helpful Resources**

Links to safeguarding resources from various organisations are tabled in our <u>Helpful Resources</u> page – The information may provide additional guidance or assistance about safeguarding in Australia when needed. The selected resource links are listed from A - Z.

Importantly, These resources are freely available online and are not connected to, nor endorsed by HIPPY Australia.

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